How and when to use a Medicare Urgent Care Clinic

About Easy Read

Easier words with pictures to help explain some ideas.

Medicare Urgent Care Clinics

Three health professionals standing together and smiling.

Medicare Urgent Care Clinics are a type of health service.

They have doctors and nurses who can help you.

This fact sheet says the clinics are good to go to if

? you are sick or hurt

? you need treatment quickly.

It says **do not** go to the clinic if you think you or someone might die.

Call **Triple Zero 000** straight away if you think you or someone might die.

This fact sheet says that Medicare Urgent Care Clinics:

- have doctors and nurses who can help you
- give free medical care
- are a good place to go if you need treatment as soon as possible
- are not a good place to go if you are sick or hurt so badly you might die.

If you think you or someone you know might die, call Triple Zero 000 straight away.

The fact sheet says that you can go into a Medicare Urgent Care Clinic and get care any time they are open. You don’t need to make an appointment.

Medicare Urgent Care Clinics open early and shut late every day.

Health issues Medicare Urgent Care Clinics can treat

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You can go to a Medicare Urgent Care Clinic to get help with things like:

- a cut
- a burn
- an infection
- a broken bone or other sports injury
- back pain
- a rash
- feeling very sick
- a bad tummy ache or watery poos
- a sexually transmitted infection, or STI.

These are examples. Medicare Urgent Care Clinics can help with other health problems too.

We trust this resource

We trust this resource because it is:

- Made to help, not for profit
- Made by people who know a lot about the topic
- Made in Australia

We've checked this resource, and you can follow our guide to know if health information is true and right for you.

This resource was made by

Australian Government Department of Health, Disability and Ageing

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